

The date of the survey :

At RD MEDIKAL, which has adopted customer satisfaction as its principle in line with its quality policy, your opinions are needed to determine the current situation in this matter and to achieve better results.

QUESTIONS
SCORING

		5	4	3	2	1
1	How do you evaluate the behavior of our sales personnel to you and your employees?					
2	How do you evaluate the ease of use of the products?					
3	How do you evaluate the quality of the products?					
4	When you call our company, can you reach the authorized person to find a solution to your question?					
5	Are your orders delivered fully and accurately on time?					
6	Do you find the product portfolio diverse?					
7	How do you evaluate the importance which given to your complaints and suggestions?					
8	How do you find company reliability?					
9	How do you evaluate the price and ease of payment?					
10	How do you evaluate the ability to respond your urgent orders?					
If you have any complaints about our products, what are these complaints?						
Do you have any future expectations from RD Medikal, if so, what are these expectations?						
If you have any additional comments or suggestions, what are they?						

THE PERSON WHO FILLED THE FORM

Company Name

Name - Surname

Mission in the company

Signature

 Please return completed form to info@s33spine.com
SCORING (This part will be filled by personnel of RD Medical.)

Very satisfied	5	
Satisfied	4	
Re-evaluate is necessary	3	
I can work in an emergency	2	
I never work	1	

TOTAL SCORE